

FINCHLEY & GOLDERS GREEN RESIDENTS FORUM
VENUE: IVY HOUSE, 94-96 North End Road, NW11 7SX
THURSDAY, 15 January 2015
6.30PM

Chairman: Councillor Daniel Seal
Vice-Chairman: Councillor Reuben Thompstone

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (f&gg.residentsforum@barnet.gov.uk) by 10.00am on the second working day before the meeting (for example, if a meeting is due to take place on a Tuesday evening, questions must be received by 10am on the preceding Friday)

	Issue Raised	Response
1.	Consultation on the Budget MTFS	Officers to present information on upcoming consultation on Budget MTFS <i>Kate Kennally (Strategic Director for Commissioning)</i>
2	<p>Petition: Temple Fortune Sunday Parking</p> <p>As of now parking on Sundays outside our shops is practically impossible due to cars being parked all day. Therefore we, the undersigned, propose the same parking restrictions that apply all week to be extended to Sundays, thereby freeing up parking spaces for customers.</p> <p><i>Lead petitioner: Mr Boruch Saltzman of Moshes Supermarket</i></p>	<p>At the Environment Committee in July 2014 where the Committee considered a request for 30 minutes free parking in Temple Fortune, it was decided that Officers should arrange surveys of Temple Fortune Town Centre in order to establish parking utilisation and turnover in each parking place, and that subject to the results of the surveys, that consideration be given to amending the parking tariffs should it be considered necessary.</p> <p>http://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=695&MId=7879&Ver=4</p> <p>Although the surveys are yet to be undertaken, Officers can seek to ensure the surveys capture a typical Sunday in Temple Fortune, with a view to establishing what the parking characteristics are on Sundays as well as the rest of the week.</p> <p>Although a view can be formed however, and although Payment parking controls on a Sunday have been provided in roads in the near vicinity – in Golders Green, Officers would be happy to discuss the matter in more detail at the Forum.</p>

	Issue Raised	Response
		<i>Dean Cronk (Service Director Highways)</i>
3	<p>At July's meeting of the Forum, during item 13, I proposed cycle stand(s) on the pavement build-out by 26-28 North End Road, considering both the scarcity of anywhere to lock a bike in the vicinity and some protection it would afford pedestrians on the build-out. Neil Richardson (Highways officer present) said he would consider the suggestion. May we have a verdict please?</p> <p>If there won't be budget for it, then what is the project cost to install (i) one, (ii) two abreast, cycle stands respectively, so that I or others can cite this in bidding for an Area Committee grant for these here or elsewhere?</p> <p><i>Mr Levy</i></p>	<p>This part of North End Road has been identified for the provision of cycle stands following a previous request. The build out is one location where stands might be provided subject to checking some detailed issues and has been added to the file as a specific request.</p> <p>An initial assessment suggests that there is adequate footway width and that stands could be installed without affecting the sightline from motorists to pedestrians at the crossing but the exact position for introducing stands may still be affected by detailed checks and the positions of underground services.</p> <p>There is a budget available to install stands where there is demand and we expect to be able to include this location within the next batch implemented. This work is not yet programmed but is likely to take place within 3-4 months.</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
4	<p>At July's meeting of the Forum, item 15, a proposal was made for a few metres of double yellow line on Finchley Road southbound approaching West Heath Avenue junction signals, since the status quo was both non-standard and very cycle-unfriendly. Highways Department responded that they would be pleased to consider the suggestion. May we have a verdict please?</p> <p>If there won't be budget for it, then what would the project cost be, so that I can cite this in bidding for an Area Committee grant for it?</p> <p><i>Mr Levy</i></p>	<p>Officers have investigated the request and have designed a proposal to upgrade the existing Monday to Friday 7am to 10am waiting restrictions (single yellow lines) on Finchley Road opposite Nos. 831 to 835 to at any time waiting restrictions (double yellow lines).</p> <p>It is expected that consultation on the proposed restriction, subject to formal internal approval, will take place this Spring.</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
5	<p>Can the residents of Montagu Road NW4 have an update on the installation of CCTV outside the ACE school. - <i>Judy Shepherd</i></p>	<p><i>This questions has been directed to Hendon Residents Forum</i></p>

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6	<p>Why don't traffic wardens attend in the evenings between 6.20pm and 7pm?</p> <p><i>Judy Shepherd</i></p>	<p><i>This questions has been directed to Hendon Residents Forum</i></p>
7	<p>Illegal, dangerous, inconsiderate parking and manoeuvres directly and indirectly generated by users, staff, members and visitors of FRS Synagogue, Kindergarten, Hebrew Classes and other events held on the site 7 days a week, morning, noon and night</p> <p>This matter was brought to the Forum in March 2014 and as can be seen by the Photograph Logs attached, the situation has not improved and continues to have an extremely negative impact on the residents, residents' property – cars and drives, other road users and pedestrians. Air quality, Highway Safety, Residents' Amenities and Emergency Access are compromised regularly and frequently, even when FRS's car park is in use.</p> <p>Barnet Council have failed to provide any official receipts of complaints despite requests and fail to enforce parking policy in the streets surrounding the site and a copy of the Kindergarten's Travel Plan has not been provided to nearby residents.</p> <p>Parking Enforcement Officers either do not attend or attend too late to take any action when residents call the Enforcement Office. Evidence has been provided by residents to LBB Planning, Traffic & Development, Highways, DRS, Environmental Health and Parking Enforcement Departments but no action has been taken.</p> <p>It is essential that a huge reduction in the number of FRS vehicles arriving, parking and leaving the site is enforced and that Highway Safety, Traffic Flow, Legal and Considerate Parking and Air Quality in the streets surrounding the FRS site are improved without further delay, particularly as we understand that FRS is preparing to submit a planning application for redevelopment/massive expansion, removing any on-site car parking provision, which will attract an ever increasing level of attendance and events. FRS Directors Report and</p>	<p>The Council's Parking Enforcement Service has been asked to increase their patrols of the area, with a view to penalising any contravening vehicles in the area. In addition, the Traffic and Development section could, subject to the approvals of the Finchley and Golders Green Area Committee and the Environment Committee carry out a detailed review the parking arrangements in the vicinity of the school to establish whether any measures such as yellow lines are appropriate, to address the traffic flow and safety issues raised.</p> <p><i>Gavin Woolery-Allen (Senior Engineer, Traffic and Development)</i></p>

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	<p>Financial Statements</p> <p>30 September 2013 submitted to the Charity Commission 5 June 2014 state that they will need to increase membership to fund the planned redevelopment. (Enc: Photograph Logs Jan to May 2014, June to 13 July 2014, 14 July to Sept 2014, 1-20 Oct 2014, 21 Oct to 7 Dec 2014, 8-23 Dec 2014)</p> <p><i>Wendy & Louis Bernardelle</i></p>	
8	<p>I am very concerned about the number of HMO's now springing up in the Terraces. We bought our houses here because we liked the community spirit and the fact that it is a conservation area. With the increase of these sort of houses this way of living is diminishing and I am not happy about it. The people living in HMO's are transient and therefore do not join in any of the community activities and in fact live their lives mostly behind closed blinds and curtains so it is impossible to see how many people are living in the property or what they are doing to it. When we are able to see in which is when someone leaves the blinds open it is quite obvious that there are more people than there should be. This is obvious by the amount of people we see going in and out of the properties as well. Some of these houses are responsible for lots of litter which overflows into the street, the incorrect bins are used for rubbish so the rubbish is not taken away on a regular basis and in some cases a lot of noise is caused by the tenants of these properties. It is quite disconcerting to see groups of people we don't know going in and out of the various properties and these change on a regular basis so there is now a much larger floating population here which as said above is not why we bought in this area. In my opinion as a conservation area HMO's should not be allowed in the Terraces and there should be much stricter laws about letting in general. If someone wants to buy a property to let as an HMO or not they should be a house next to their own and put up with the various problems we are getting and not inflict them on us.</p> <p><i>Francine Harper</i></p>	<p>Planning permission for HMOs (excluding self-contained flats) is only required where there are 7 or more residents. Smaller properties are not regulated through planning legislation. As such there is little control over the number in a neighbourhood. The sub-division of a house into self-contained is a development requiring planning permission and as such there is some control over the establishment of these additional units.</p> <p>The minimum conditions, level of occupancy and management of houses in multiple occupation is controlled through the Housing Act 2004. Where there are properties with identifiable issues in relation to overcrowding or poor management/conditions that have not already been reported to the Council these can be reported by emailing housingconditions@barnet.gov.uk or calling 0208 359 7995. More details can be found at http://www.barnet.gov.uk/info/716/houses_in_multiple_occupancy/536/houses_in_multiple_occupancy .</p> <p>Where the property has three or more storeys, has five or more people living in two or more households a licence may be required which controls conditions further, rather like an MOT in relation to a vehicle. I've attached a copy of our current HMO Register for information. If there are properties that are not on this list that appear to be licensable please report them to hmos@barnet.gov.uk. The Council is also currently investigating if there is a case for introducing an Additional</p>

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		<p>Licensing scheme that would potentially cover some of the smaller properties.</p> <p><i>Belinda Livesey (Private Sector Housing Manager)</i></p>
9	<p>Also I would like to object about the amount of people using the bushes outside our houses in Gratton as toilets. We do what we can to stop them if we see them but a lot of them are quite aggressive as they have been drinking and some are just aggressive anyway. People, mainly men it has to be said, but women have been seen in the bushes as well actually deviate from the main road, walk up to the Terraces and stand doing their business in the bushes. We would like some deterrent considered please. Even your own council workers complain about the sort of stuff they have to clean out of the bushes.</p> <p><i>Francine Harper</i></p>	<p>This isn't a street cleansing issue it is in fact a police / enforcement issue for urinating / defecating in public.</p> <p><i>Dave Ward – Street Cleansing (Street Cleansing & Ancillary Services Manager)</i></p>

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10	<p>1. Where does it say in the indentures of 9th August 1898 and 13th February 1900 that the Park Keepers Lodge in Victoria Park cannot be used for housing accommodation, other than that of a park keeper?</p> <p>2. Why is a property on this section of Long Lane "somewhat isolated"?</p> <p>3. What is required for a property to be at "decent homes standard"?</p> <p>4. Currently Victoria Park maintenance is provided by the Council. Why does the Park Keepers Lodge need to be sold for Victoria Park maintenance?</p> <p>5. The access to Victoria Park for large vehicles is by the Long Lane entrance. When the amusements come to Victoria Park these vehicles are often long in length. They always come from the Ballards Lane end. In order for them to access the park, Long Lane traffic is halted while they manoeuvre the vehicle back and forth to slowly make the turn into the park. Sometimes the vehicle mounts the pavement breaking the pavers. Other times the tree by the entrance is struck and branches broken. Parking signs are also damaged / removed. Will the park-keepers lodge section be reduced to a minimum size to allow this access to be improved in the future?</p> <p>6. If the Park keepers Lodge is sold, will there be a restriction requiring the owner to retain the Lodge?</p> <p><i>Mary O'Connor</i></p>	<p>1- No 1 of the reservations, restrictions and conditions on the bottom of page two of the conveyance dated 9th August 1988 deals with the restriction.</p> <p>2- The property is somewhat isolated from the Council's existing housing stock</p> <p>3- A broad estimate of £100,000 was provided to carry out essential repairs a full assessment to decent homes standards was not carried out</p> <p>4- The Park is a Trust and the obligations for maintenance should fall on the Trust. To date the income from the Trust has been insufficient.</p> <p>5- Any events held in the park are subject to method statements and protocols with Greenspaces staff, as well as being required to deposit funds as a bond held for restoration of damage. There are currently no plans to improve the access to the park from Long Lane.</p> <p>6- If the Park keepers Lodge is sold, any building works carried out by the new owner would require Planning and Building Control consents.</p> <p><i>James Goodchild (Property Services)</i> <i>Lynn Bishop (Street Scene Director)</i> <i>Ian Goldsmith - HB Public Law</i></p>
11	<p>I would like to raise the matter of dangerous paving on Cricklewood Broadway particularly outside the Travelodge Hotel and Tesco Express which, if I remember correctly was laid only two to three years ago when this new building was completed. Should the paving, the smaller sized type with lots of corners and edges to trip over, not have lasted longer than this? Badly laid, lack of supervision? It has been getting steadily worse over the last three to</p>	<p>The issue of vehicles parking on the footway and thereby damaging paving slabs is a matter that is being experienced across the Borough. Any safety defects that meet with LBBs intervention levels will be dealt with as part of our Highway Safety Inspection process and the local inspector for the area has been made aware of the concerns to investigate. In addition all footways within Barnet are the subject of regular condition survey so that a rolling programme of planned</p>

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	<p>four months.</p> <p><i>Sonia Bryant</i></p>	<p>maintenance works can be prioritised and forwarded to the Environment committee for future years funding.</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
12	<p>Now that various bollards have been removed from Kara Way & Crickleeood Broadway delivery lorries are parking on pavements outside Tesco and awaiting delivery at Cricklewood Timber. This is damaging paving and presumably underground serviced.</p> <p><i>Lesley Turner</i></p>	<p>We will contact Cricklewood Timber to raise this matter with them and ask that they address this matter as a matter of urgency. If the problem persists we will contact our local police liaison officer asking that they carry out enforcement.</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
13	<p>What will the proposed changes to the libraries mean in reality and how can these changes be justified?</p> <p><i>Gloria Moss</i></p>	<p>Full detail of the proposed changes to the library service are set out in the Library Options Paper which was considered by the Children, Education, Libraries and Safeguarding Committee in October 2014, and in the Consultation Document available on the Council's website.</p> <p>Despite economic growth, Barnet Council faces a significant budget gap over the period 2016/17 to 2019/20, driven by further reductions in government spending and increased pressure on local services as the population grows and changes. In real terms, by the end of the decade, Barnet Council will be spending roughly half as much as it did at the start. In order to meet this gap the Council will need to look across all service areas to find efficiencies and identify ways to deliver services differently.</p> <p>Barnet wants to continue to offer high quality library services to all its residents but therefore needs to change how these services are delivered to respond to the financial challenge, as well as to make the most of emerging opportunities to meet people's needs in new and different ways.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>

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14	<p>Windsor Open Space</p> <p>At the Forum meeting a year ago a resident asked about the dangerous condition of the footpath along the brook through Windsor Open Space. She was told that parts of the path would be replaced "in the very near future". However, no sections of this admittedly dangerous path have been improved or replaced.</p> <p>Would Greenspaces tell us what these improvements are and when they will be made?</p> <p><i>Dennis Pepper</i></p>	<p>Officers are aware and have identified that sections of the existing path network require replacement. These works will be programmed into available budgets and resources as and when they become available.</p> <p>Given the length of footpath through Windsor Open Space the likelihood is that small sections identified as requiring intervention as they exceed trip levels, present hazards etc will be replaced where required, as funding is not available to replace the entire path network as being undertaken in Oakdene Park.</p> <p>In addition to identifying available funds alongside other pressures and priorities in the Greenspaces portfolio, resources by way of Officer time and the term contractor has been deployed in Oakdene Park where the path network was identified as dangerous, inaccessible and requiring replacement throughout the entire park.</p> <p>It is envisaged that some sections of path in Windsor Open Space will be replaced this summer. Once the scale and cost of the works have been identified, Officers will engage and advise the Friends Group.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
15	<p>Oakdene</p> <p>Much of the lower Dollis Valley consists of a 'green chain' - linked Sites of Local Importance for Nature Conservation - which are classified as Metropolitan Open Land and, like the Green Belt, are given 'absolute protection'.</p> <p>Would Greenspaces please explain why they proceeded to destroy hitherto unspoilt habitats on this protected land?</p> <p>Would they also tell us where their intentions were advertised and how the</p>	<p>The works at Oakdene Park have not destroyed 'unspoilt habitats' and in the main comprise of the widening and replacement of the existing paths by utilising up to a maximum of 1 metre of adjacent land.</p> <p>A new section of path is being constructed on the opposite side of the brook, but again there is no detrimental impact of this work on specific habitats etc. The area has been assessed by independent ecologists and all the required wildlife surveys undertaken to ensure there would be no impact.</p>

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<p>public were consulted about their intentions? <i>Dennis Pepper</i></p>	<p>The Barnet London Wildlife Trust and the Environment Agency's conservation Officers were also consulted on the plans and no issues were raised. This section of the Dollis Valley Greenwalk is a key local route utilised by a lot of push chairs, bikes, dog walkers, runners and walkers in general and the works have balanced the need to provide a safe accessible path network with the wider park environment.</p> <p>Details of the consultation process were provided at the resident's forum in June 2014.</p> <p>(a) Considerable consultation was undertaken with users of the walk on site, which is a much more effective way to engage and seek the views of actual users. Previous consultations have always yielded much higher returns and levels of engagement through this methodology compared to the engagement portal, and particularly the views of residents who actually use the space. Consultation on the proposals included:</p> <ul style="list-style-type: none"> • Informal consultation to gauge users views and concerns on the proposal on 16th December, 30 people engaged • Meeting at Finchley Tennis Club including some residents of Brent Way, approximately 15 people on 4th February including site visit. • Formal consultation seeking users views on the works on site for a period of 3 days commencing 9th April, 119 people completed surveys, and a further 300 people passed through the area during this time and were made aware of the scheme but did not have time to complete a survey but were supportive of the works. <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>

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16	<p>Oakdene</p> <p>The work undertaken here has resulted in the permanent loss of habitats on a designated conservation site. In such cases relevant legislation requires compensation to be made for any loss of biodiversity.</p> <p>Would Greenspaces say what compensatory measures they have undertaken and where?</p> <p><i>Dennis Pepper</i></p>	<p>There has not been a loss of habitats due to these works.</p> <p>The path construction works are in the final stages of completion. Following on from this a set of measures will be carried out at the site that were discussed and agreed with the Barnet London Wildlife Trust Chair and other members including Mr Pepper.</p> <p>In summary they included:</p> <ul style="list-style-type: none"> • The creation of a seasonal pond • Planting of holly in particular to the rear of the tennis courts • Reduction of the bramble area to the rear of Holden Road and the replacement of this with wild flowers. • Tree planting where appropriate <p>In addition two other joint projects were discussed with the Trust and are still in development:</p> <ul style="list-style-type: none"> • Works to Rocklands Pond • Planting of Blue bells <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
17	<p>Oakdene</p> <p>Several years ago now Greenspaces received a grant from the Mayor of London to improve the footpath along the Dollis Valley Greenwalk.</p> <p>Would Greenspaces please tell us why the footpath has still not been improved along this stretch of the DVGW?</p> <p>Would they also tell us why they have introduced a cycle route here when there is already a designated cycle route within 100m. of the site?</p> <p>And would they also tell us how much it has cost to construct this new, damaging and unnecessary route?</p> <p><i>Dennis Pepper</i></p>	<p>The Mayors priority parks grant of £400,000 was allocated to a series of projects and works throughout the Dollis Valley Greenwalk ranging from footpath replacement, new play areas, river corridor improvements, pond works etc. Only a portion of the grant was available to undertake footpath repairs/replacement and was utilised almost in its entirety in Windsor Open Space, this project was completed in March 2011.</p> <p>The path network throughout the Dollis Valley Greenwalk is approximately 7 miles long, and requires investment that far exceeded the initial project and current funding opportunities.</p> <p>The path network in Oakdene Park is currently used by cyclists as a</p>

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		<p>preferred route and was not sufficient to accommodate two walkers side, the pushchairs or the cyclist using this extremely busy route.</p> <p>The existing path network was unusable and in a dangerous condition and required replacement and widening throughout. The works are necessary.</p> <p>The replacement of this section of the Dollis Valley Greenwalk, including a new section of path and bridge has been delivered by utilising the LIP TfL cycle corridor funds over a series of years due to the scale of the project and the level of funding required to deliver this.</p> <p>In all following the completion of the final phase in 2015 and including some bridge and entrance works carried out in the initial Dollis Valley Project the entire scheme is estimated to be £800,000.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
18	<p>I understand that the library proposals are based on an assumption that people should live no more than 30 mins travel from a library. Please can you tell me what lead you to this figure and what impact in terms of frequency of visits you expect this travelling time will have on older people, people with disabilities and young families relying on public transport to reach their nearest library?</p> <p><i>Emily Burnham</i></p>	<p>This analysis used data obtained from Transport for London and assumes that the journey is being made by public transport. The information consisted of a database showing travel times from each census output area (a geographical area used by statisticians, with an average population of just over 300) to the postcode of each library.</p> <p>The times given in the database represent a complete journey from the centre of the census output area to the centre of the postcode area of the library. They include all elements of the journey: walk time to the public transport network, wait time, in-vehicle time, interchange time, and walk time to the final destination. Times include all transport modes (bus, rail, and London Underground).</p> <p>The 30 minute travel time reflects the Department for Transport's national accessibility indicator which measures how good the access is</p>

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		<p>to public services for people living in a given area.</p> <p>The needs assessment and equality impact assessment which underpinned the development of the current library options contained analysis of which groups were likely to be affected by the proposed changes to the network under each option, including the potential impact on older and disabled people. The libraries consultation includes focus groups specifically with older people, people with disabilities, and parents, which will provide further evidence about the impact of changes in travel time on those groups.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>
19	<p>I am a resident of the Terraces in Cricklewood and I would like to raise a few concerns to be considered at the forum. They are:</p> <ul style="list-style-type: none"> * The increasing amount of HMO's especially in Gratton terrace. The Terraces are losing their character because landlords are letting out rooms in houses to individuals instead of to families. Living rooms are being used as bedrooms. There is an increase in the amount of landlords doing this without a license. Blinds and curtains are shut all day to hide how many people are actually living in these houses. * Men regularly urinating in the bushes in Gratton Terrace opposite our house. My children, the youngest of whom is an 8 year old girl have witnessed this so many times now. * Groups of drunk people drinking alcohol quite openly on the streets of Cricklewood*.' * Gratton Terrace is being used as a 'cut through' when the traffic is bad on the Edgware Rd. Cars come in through the 'No Entry' end and race down to the other end to get ahead of the traffic. It is SO dangerous. <p>Thank you for giving us the opportunity to present our concerns. We bought</p>	<p>Please first see the answer to question 8.</p> <p>In addition to this answer, I understand that the issue relating to the cut through is being dealt with by Highways.</p> <p>In regard to street drinking – a Task Group has been working in Golders Green and is due to move to Cricklewood to tackle Street Drinking. This is being led by Sam Montgomery (Samantha.montgomery@barnet.gov.uk , 0208 359 2105) and is a joint project between Barnet Council and the Police aimed at securing the support of local shops so that they don't sell alcohol to known street drinkers. The success in Golders Green has been clearly visible.</p> <p><i>Belinda Livesey (Private Sector Housing Manager)</i></p>

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	<p>our house here because it was such a safe family place to live and we thought that 'Conservation Area' status meant that it would retain that character. The concerns that I have mentioned above mean that the character of our lovely neighbourhood is changing and not for the better. Please help us retain the character by making it more difficult for landlords to fill these houses with as many people as they can squeeze in, by giving us signs to stop men urinating in the bushes and by making it more difficult for cars to use Gratton Terrace as a cut through.</p> <p><i>Cathy Davies</i></p>	
20	<p>Our libraries ought to be a place of pride, which foster aspiration and a sense of community. The current library consultation proposes 3 bad options:</p> <ol style="list-style-type: none"> 1. To reduce the network to 4 libraries only, within a geographically large borough; or 2. To reduce the library network by a smaller amount, but only staff them half the time. <p>For safeguarding reasons, children under 16 will not be allowed into the library unaccompanied when it is unstaffed.</p> <p>How does the exclusion of under 16s, many of whom will be studying for GCSEs and BTECs, foster aspiration and educational attainment?</p> <p><i>Julia Hines</i></p>	<p>Under the current proposals for the future library service, access to libraries during unstaffed hours would be restricted to over-16s only, but children and young people would be able to access the library unaccompanied during staffed periods and to enter the building during unstaffed periods if accompanied by an appropriate adult such as a teacher.</p> <p>The proposals also involve targeting staffed opening hours at times when children and young people need to use libraries for independent study. The Council is engaging through the public survey and through direct engagement with children and young people and other stakeholders to understand when it is most important for young people to be able to do this.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>
21	<p>Our libraries ought to be a place of pride, which foster aspiration and a sense of community. The current library consultation proposes 3 bad options:</p> <ol style="list-style-type: none"> 1. To reduce the network to 4 libraries only, within a geographically large borough; or 2. To reduce the library network by a smaller amount, but only staff them half 	<p>Users of the library in unstaffed hours will need to 'opt in' to the service. Security will be provided through CCTV. Access to certain parts of the library such as toilets or upstairs areas will be restricted. Additional safety measures, including on-site security, are planned for the pilot at Edgware library.</p> <p>A full risk assessment has been developed for the pilot at Edgware</p>

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	<p>the time.</p> <p>For safeguarding reasons, children under 16 will not be allowed into the library unaccompanied when it is unstaffed.</p> <p>How will vulnerable adults be safeguarded during unstaffed hours?</p> <p><i>Julia Hines</i></p>	<p>library and the pilot will also be used to identify risks, mitigating measures, and any other issues which would have an impact on any wider rollout of the technology across the service.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>
22	<p>Can you explain how moving the East Finchley Library away from the local primary schools and further from the areas of greatest deprivation to the most affluent part of the ward will assist those who need the library most.</p> <p>Can you explain where the local students who currently fill the upstairs hall during exam season will now revise if they have no quiet space at home.</p> <p>Can you explain how local schoolchildren who have no access to the internet at home will do their homework if the library computer facilities are removed.</p> <p>Can you explain how you will make an unstaffed library a safe place for vulnerable people</p> <p>Can you explain how you propose to raise money from a Grade II listed building within which the library fixtures and fittings are also listed.</p> <p><i>Polly Napper</i></p>	<p>Two of the three options for the library service might potentially involve relocating East Finchley Library but there are no proposals to do so to any specific site.</p> <p>If East Finchley Library were reduced in size the new library space would need to be reconfigured to reflect the needs of different user groups at different times. The need for study space and computer use would be included when considering how best to do this. Additional dedicated study space would continue to be available in at least four sites across the library service and might potentially also be provided in locations near to, though not within, any of the smaller libraries.</p> <p>Users of the library in unstaffed hours will need to 'opt in' to the service. Security will be provided through CCTV. Access to certain parts of the library such as toilets or upstairs areas will be restricted. Additional safety measures, including on-site security, are planned for the pilot at Edgware library.</p> <p>A full risk assessment has been developed for the pilot at Edgware library and the pilot will also be used to identify risks, mitigating measures, and any other issues which would have an impact on any wider rollout of the technology across the service.</p> <p>Any proposals to change the use of the East Finchley Library building would need to comply with the Grade II listing. Work currently being undertaken to identify the potential options for each library site will develop more detail around the specific options that are available for</p>

	Issue Raised	Response
		<p>East Finchley Library.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>
23	<p>Dollis Valley Greenwalk</p> <p>Would "Dollis Valley Greenwalk - Oakdene Park Upgrade" works occurred if there was not about one million pounds provided by Transport for London for LIP off-road cycling corridors? What works, if any, would have occurred on this section of Dollis Valley Greenwalk without this LIP funding?</p> <p><i>Mary O'Connor</i></p>	<p>Without the LIP funding it was not possible to undertake these improvement works.</p> <p>Some patching work where possible would have taken place to address the worst hazards, but it is likely that sections of the path would have needed to be closed until such times that funding was made available to undertake the required works.</p> <p>The replacement and or repairs would have needed to take place over many years, with the LIP funding the scheme has had to be delivered over three years.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
24	<p>In the Re Limited Conflicts of Interest Register there is an entry in February 2013 regarding B/05752/13. The "Dollis Valley Greenwalk - Oakdene Park Upgrades" is application B/05752/13 which states, "There is no public consultation applicable for this application". This was given a "Certificate of Lawful Use or Development" on 13th December, 2013. Documents for the Finchley & Golders Green Area Environment Committee of 15th January 2014 were required to be written and circulated for clearance by 13th December 2013 so this was just too late. Instead B/05752/13 was given Cabinet Member delegated powers as the next committee meeting was not until the 26th March 2014 which was deemed to be too late for approval and would have affected the delivery program. The Environment Agency gave consent (M 22745) on 15th May, 2014. Given that the planning application was approved in December, 2013 why should purdah restrictions have prevented the plans being available on-line? Was purdah from the 14th April 2014 to the 22nd May 2014? The exemption from Planning Permission in B/05752/13 is not valid as it</p>	<p>The Planning department has discussed this query at length with you and provided a written response. A further response was also provided by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>

	Issue Raised	Response
	<p>required the works to not exceed 200 cubic meters in capacity. [exemption for Development by Local Authorities (The Town and Country Planning - General Permitted Development, Amendment, No 2, England Order 2008 Part 12 Class A)]. Why was the Certificate of Lawful Use or Development given when Planning Permission was required?</p> <p><i>Mary O'Connor</i></p>	
25	<p>There were also deviations from B/05752/13 in the works. Where there was an existing path, the new path was to be on top of the existing path. This has not occurred. At the June 2014 resident forum I asked where the path would go after bridge number 3 as there was less than 2.5m between Dollis Brook bank and an oak tree. No one replied but the following week trees were felled, bush removed and the path from the bridge went directly ahead to the golf club fence before turning. B/05752/13 also states that the new bridge will be 2.5m wide but it has been built 3.0m wide. In making enquiries I have been told that unless I can show "demonstrable harm" that they can amend anything. Receiving a Certificate of Lawful Use or Development when Planning Permission was required and then changing plans without needing any approval has implications for all of Barnet Borough. Why is this ignored?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised and answered by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
26	<p>In the June 2013 Residents Forum, Ms Warren from Greenspaces stated "considerable consultation was undertaken" but how could respondents know what they were consulted about when there were no detailed plans available? What impact could public opinion have when decisions had already been made?</p> <p><i>Mary O'Connor</i></p>	<p>For the purposes of consultation there were plans available and shown to the 119 respondents and the further 300 people that met Officers carrying out the on-site consultation. In addition, Officers walked the route on site with people to explain and show the route.</p> <p>When carrying out a consultation only a coloured line would be shown on a map, identifying the works location and detailing what the works are. This is more than sufficient and was available and shown to park users and was also circulated by and displayed in the neighbouring tennis club.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street</i></p>

	Issue Raised	Response
		<i>Cleansing)</i>
27	<p>Why is there no Health and Safety report for the end users of this "upgrade"? Why in April was I told by Greenspaces team members that if the Dollis Valley Greenwalk was not converted to allow cycling using Transport for London LIP funding for off-road cycling that the path would have to be closed as it was not safe. Yet at the June 2013 Residents Forum when I highlighted the danger of the missing spindles in bridge number 3 it took until after Christmas for some hardboard to be secured to cover the gaps - probably about an hour's work and about £5 of materials! Before the plans were approved why was there not a report to consider whether the resulting "upgrade" would be safe and beneficial for all users?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
28	<p>B/05752/13 application documents have the new path from Lovers Walk bridge to the proposed footbridge of 216m being a shared foot/cyclepath. All other existing paths are referred to as footpaths? Why did the footpaths need to be widened to 2.5m and why were they not made pedestrian friendly? Please have "No Cycling" signs placed along them as they are footpaths and will be too dangerous to be used by cyclists also.</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
29	<p>Why has money been received and used for LIP off-road cycleways when some of the paths are footpaths?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>

	Issue Raised	Response
30	<p>Why were cyclists not surveyed? Will they use this new cycle route when</p> <p>a. they are required to walk with their bikes along the footpaths and only able to ride the new 216m shared foot/cyclepath?</p> <p>b. it is faster to go along the quiet streets designated as a cycle route, namely Gordon Road, Brent Way, Chesterfield Road and Westbury Road?</p> <p>c. the section of Dollis Valley Greenwalk from Fursby Road to Argyle Road will remain "no cycling"?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
31	<p>In the design of the paths why were they made dangerous to pedestrians - path constructed very hard, raised, hard edge higher than adjoining soil, not possible to see where the concrete edge is in Autumn as obscured by leaves?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
32	<p>Is this path DDA compliant?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
33	<p>Will this area continue to be a Site of Borough Importance for Nature Conservation? Will the new 2.5 meter wide asphalt path and 3.0 meter wide bridges be excluded from the Site of Borough Importance for Nature Conservation?</p> <p><i>Mary O'Connor</i></p>	<p>The Lower Dollis Brook is a Site of Borough Importance for Nature Conservation and will continue to be one. The works have no bearing on this status and sit within the park, the park itself is referenced as a SINC.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>

	Issue Raised	Response
34	<p>Will Barnet Council use a more pedestrian friendly design and softer materials for the footpath not yet completed from the proposed bridge through the allotments to Fursby Road. There are now rubber path materials available. They also do not require concrete edging. An example is at http://www.softmulch.co.uk/path_bond.html.</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
35	<p>How many cubic meters of gravel, asphalt, concrete, bituminous macadam and topsoil have already been used in the construction of these paths?</p> <p><i>Mary O'Connor</i></p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
36	<p>Why is bridge number 3 being replaced? Which other bridge is planned to be replaced?</p> <p><i>Mary O'Connor</i></p>	<p>Bridge 3 and Lovers Walk bridge are both rotten and require replacement</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
37	<p>Why was a 3 meter section of the felled oak trunk placed into the Dollis Brook bed on 22nd or 23rd October? Was this dangerous and against Environment Agency conditions? It was moved up the bank on 25th November. What was the cost and reason for these actions?</p> <p><i>Mary O'Connor</i></p>	<p>The trunk was being moved to the other side of the brook to be utilised as natural seating, in the process of moving it became lodged in the brook and additional equipment had to be brought in to move it to the required location.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
38	<p>The NHS is promoting walking for health as part of 150 minutes of physical activity every week. As pavements are uneven and not pedestrian friendly will Barnet Council promote and enhance the pedestrian facilities along the Dollis Valley Greenwalk for the benefit and health of Barnet residents?</p>	<p>This query has been raised with and responded to by the Greenspaces Team on 30th December 2014 and there is no further update.</p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street</i></p>

	Issue Raised	Response
	<i>Mary O'Connor</i>	<i>Cleansing)</i>
39	<p>Local Implementation Plan Annual Spending Submission - Environment Committee Meeting 16th September, 2014</p> <p>Please explain</p> <p>1. In Appendix 1, there is 'Implement outcomes of cycle route signage reviewto better direct cyclists via the most appropriate route, and remove incorrect signs on: Dollis Valley Route (on-road sections, some off-road sections and signs from surrounding areas),.....between Hendon and Dollis Valley'. Please detail all the "incorrect" signs. Why are they "incorrect"?</p> <p>2. In Appendix 2," including the east-west cycle route referred to above providing a connection between Pursley Road and Finchley via a largely off-road connections via Sanders Lane, alongside the east-west distributor road and then via Lovers Walk." Lovers Walk is a pedestrian path with "no cycling" signs. It would be too dangerous to add cycling to this footpath. Why is it in this plan?</p> <p>3. In Appendix 2, In the Dollis Valley estate plan what are the proposed enhancements to the Dollis Valley Greenwalk?</p> <p><i>Mary O'Connor</i></p>	<p>1. A review of the on-street cycle signs between Chipping Barnet and Hendon identifies proposals for 46 new or replacement signs and 8 other existing signs for other work (e.g. removal, turning round etc). We do not have a detailed inventory regarding which are "incorrect" – the proposals are aimed at making the route easier to follow – but some signs were identified as pointing in the wrong direction and signs on Holders Hill Road at the junction with Holders Hill Drive and Holders Hill Gardens (within the Hendon area) seemed to have been located incorrectly at some point, possibly when lamp columns were renewed.</p> <p>2 & 3. Appendix 2 of the item referred to is the 2013 update of the Local Implementation Plan Delivery Plan and includes an identification of improvements that are expected to be delivered through development proposals. This includes the Mill Hill East development (in Hendon area) and the Dollis Valley Estate regeneration (in Chipping Barnet area). A link from the Mill Hill East development towards Finchley via Lovers Walk has been investigated. The section of Lovers Walk between Ballards Lane and Nether Street is, as noted by Ms O'Connor, too narrow for cycling. However further north-west between Nether Street and Frith Lane improvements to permit cycling would be feasible.</p> <p>With regard to the Dollis Valley Estate, as part of the regeneration of the estate there are a series of works to improve access from the Dollis Valley Estate to the Dollis Valley Greenwalk and a series of improvements to the DVG itself that include; improvements to and/or extension of the DVG pedestrian and cycle route, replacement tree planting to mitigate against the loss of each tree in the development</p>

	Issue Raised	Response
		<p>site.</p> <p><i>Dean Cronk (Service Director Highways)</i></p> <p><i>Jenny Warren (Head of Parks, Grounds Maintenance & Street Cleansing)</i></p>
40	<p>How do you propose to raise money from a Grade II listed building within which the library fixtures and fittings are also listed.</p> <p>Where will students and others go for quiet studying facilities? With Internet access?</p> <p><i>Brian Ingram</i></p>	<p>Any proposals to change the use of the East Finchley Library building would need to comply with the Grade II listing. Work currently being undertaken to identify the potential options for each library site will develop more detail around the specific options that are available for East Finchley Library.</p> <p>If any library were to be reduced in size the new library space would need to be reconfigured to reflect the needs of different user groups at different times. The need for study space and computer use would be included when considering how best to do this. Additional dedicated study space would continue to be available in at least four sites across the library service and might potentially also provided in locations near to, though not within, any smaller libraries.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>
41	<p>Has the council conducted a review of the non-book borrowing uses of local libraries?</p> <p>(Background – from observation and information given to me, it would appear that many people use East Finchley Library for non book borrowing use and many of these uses contribute to social cohesion)</p> <p><i>Kate Brown</i></p>	<p>Data on all aspects of library use including physical visits and attendance at library-led and non-library led activities was fed into the needs assessment which accompanied the Library Options Paper at the Children, Education, Libraries and Safeguarding Committee meeting in October 2014.</p> <p>The current public consultation includes questions on these aspects of library usage and data from previous consultations also contributed to the needs assessment mentioned above.</p>

	Issue Raised	Response
		<i>James Mass (Family and Community Well-being Lead Commissioner)</i>
42	<p>1a/ Hendon Library. Can you please explain more about the current thinking for Hendon? All three of the options laid out in the consultation imply a reduction of floor space to less than half of the current space. Why is this? Have any decisions already been taken with respect to Hendon?</p> <p>1b/ Further to the previous question, the Consultation document (Section 5) refers to “partnership with an educational institution” as a possible future for Hendon. Can you say more about this?</p> <p>2/ Reference and Study Facilities. If our vision for libraries includes “makes knowledge and information easily accessible” then this surely implies a commitment to provision of good study area facilities for quiet study. I am particularly concerned about the level of this provision in the south of the borough. I am aware of two libraries that currently offer quiet study areas - Hendon and Church End. The facilities at Hendon are superb and well used but I fear they are at risk. I understand Church End is going to be rebuilt but I am concerned that the council’s commitment to provision of quiet study facilities is not clear to me. Can you comment on these issues please and explain the council’s position?</p> <p>I do appreciate that questions about Hendon Library might seem more appropriate to be raised at the Hendon Residents Forum but I am not a resident there. We do not currently enjoy the level of service provision at Golders Green & East Finchley that is offered at Hendon & Church End in the areas of private study and 7-days a week opening. So I do consider Hendon to be my local "substantial" library in these respects.</p> <p><i>Neil Palmer</i></p>	<p>The reduction shown in the three options assumes that the library in Hendon would be reduced to a single floor. No decisions have yet been taken with regard to the library. It is possible that additional options for the service in general and for Hendon Library in particular may emerge as a result of the consultation process and that proposals for the future of Hendon Library may be adjusted to reflect this.</p> <p>Partnership with an educational institution would potentially realise particular benefits for many users of Hendon library, in terms of access to more specialised academic services.</p> <p>If any library were to be reduced in size the new library space would need to be reconfigured to reflect the needs of different user groups at different times. The need for study space and computer use would be included when considering how best to do this. Additional dedicated study space would continue to be available in at least four sites across the library service and might potentially also be provided in locations near to any smaller libraries.</p> <p><i>James Mass (Family and Community Well-being Lead Commissioner)</i></p>

	Issue Raised	Response
43	<p data-bbox="129 272 450 300">Bollards Kara Way NW2</p> <p data-bbox="129 323 1093 387">The issue is not the existence of a raised kerb. Creating a raised kerb was agreed as part of the solution together with replacing the original bollard.</p> <ul data-bbox="129 408 1155 1396" style="list-style-type: none"> <li data-bbox="129 408 1155 507">• The metal bollard, which matched the others in Kara way, was knocked down in late November 2013. [Reported to Barnet Council Officers Mr Richardson, Mr Cooper of and others] <li data-bbox="129 528 1155 592">• This was replaced by a concrete bollard (out of character with the rest of the bollards in Kara Way). <li data-bbox="129 612 1155 676">• This was followed by damage to the BT inspection cover on the same corner in February 2014. [Reported to Mr Richardson, Mr Cooper and others] <li data-bbox="129 697 1155 796">• BT took longer than they should to replace the cover. However, by this time there was a more general degradation of the whole pavement at that corner. <li data-bbox="129 817 1155 916">• The replacement concrete bollard was itself uprooted in June 2014. Leaving a stub and the pavement in a poor state of repair (see attached photograph). [Reported to Mr Richardson, Mr Cooper and others] <li data-bbox="129 936 1155 1062">• The Barnet Council responded by concreting over the corner without replacing the bollard. I contacted the council to confirm that this was only a temporary repair and was assured that it was (e-mail from Mr Richardson 18/7/14). <li data-bbox="129 1083 1155 1315">• It was clear from the scuffing on the bollard before it was finally destroyed and from the tyre marks in the fresh concrete that the damage has been caused by the forklift truck from the wood yard opposite driving over the pavement. It was agreed that this highlighted the need for a bollard on the that corner and that the kerb should also be raised on that corner to deter the forklift from driving over the pavement. (e-mail from Mr Cooper 8/7/14). I was told that the work would be completed within 28 days. <li data-bbox="129 1335 1155 1396">• When the work was not carried out I contacted Mr Cooper again on 26/8/14. I was told by Mr Cooper that the repair would be completed within the 	<p data-bbox="1187 256 2063 387">We appreciate this matter has been on-going for some time and we are investigating providing a permanent solution including the introduction of a “bell” shaped low level cast iron bollard providing there is no interference with the BT apparatus</p> <p data-bbox="1187 427 1715 454"><i>Dean Cronk (Service Director Highways)</i></p>

	Issue Raised	Response
	<p>next 10 days, weather permitting (e-mail 26/8/14). Since then the council officers have stopped responding to e-mails.</p> <ul style="list-style-type: none"> • The work to replace the bollard and raised the kerb has still not been done despite many follow-up e-mails. I suggest using a matching metal bollard would look best but frankly I would welcome any progress. • Raised this on-going issue through Councillor Jack Cohen in late November 2014. This was administered by Imogen Eccles, Member Enquiries Officer for Barnet Council. • After some delay I received a response from Mark Cooper (via Imogen Eccles) on 11 December saying that the work would be carried out in the next 28 days. <p>In addition to the basic inaction by Barnet Council I think it is unacceptable that council officers give a time period for work to be done and then do not monitor progress or communicate any delays. The excuse given in December was that the work had been put on hold due to budgetary issues. Having given an undertaking that the work would be carried out they should at very least inform me when they took the decision to shelve it.</p> <p>The council officers are evasive, poor communicators, make reckless statements and show little aptitude for getting very simple works done.</p> <p><i>Richard Jones</i></p>	
44	<p>I am concerned that at a Residents' Forum meeting I attended last year at The Crown Hotel, the issue of Ashley's (Greengrocers) taking over most of the footpath on the east side of Cricklewood Broadway was raised then and it was agreed that Barnet would deal with this problem. Many months later, there is still no room whatsoever for pedestrians to walk in safety in front of these premises; especially those who are disabled or have buggies etc.</p> <p><i>Vivienne Canter</i></p>	<p>Encroachment of goods onto the highway is a regular problem and the owner of Ashley's will be approached to instruct that this process is minimised. An update will be provided at the next Forum</p> <p><i>Dean Cronk (Service Director Highways)</i></p>

	Issue Raised	Response
45	<p>The pavement in front of Stevan's is severely damaged, due to the number of cars and heavier transport that park there, and I am most concerned that someone will have a very dangerous fall there before too long.</p> <p><i>Vivienne Canter</i></p>	<p>The issue of vehicles parking on the footway and thereby damaging paving slabs is a matter that is being experienced across the Borough. Any safety defects that meet with LBBs intervention levels will be dealt with as part of our Highway Safety Inspection process and the local inspector for the area has been made aware of the concerns to investigate. In addition all footways within Barnet are the subject of regular condition survey so that a rolling programme of planned maintenance works can be prioritised and forwarded to the Environment committee for future years funding</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
46	<p>There are still many potholes in and around The Terraces and bollards and signage which require urgent repair/replacement. These matters have been raised previously but to no avail.</p> <p><i>Vivienne Canter</i></p>	<p>Any safety defects that meet with LBBs intervention levels will be dealt with as part of our Highway Safety Inspection process and the local inspector for the area has been made aware of the concerns to investigate. In addition all footways within Barnet are the subject of regular condition survey so that a rolling programme of planned maintenance works can be prioritised and forwarded to the Environment committee for future years funding</p> <p><i>Dean Cronk (Service Director Highways)</i></p>
47	<p>Much damage is done to the pavement on Kara Way by a forklift truck that operates out of Cricklewood Timber, as well as to paving and road surfaces by really heavy, long vehicles that constantly come up to the timber yard. I have noticed that on The Vale, width restrictions have been placed to stop large vehicles (particularly from O'Donoghue's) thunder up and down the road. It is perfectly unacceptable, in the interests of Health & Safety, that in an residential area adjacent to a children's playground, such large vehicles should be allowed access to The Terraces. I am therefore requesting that The Terraces benefit from a width restriction too, at the entrance to Kara Way, before a small child/pedestrian is hit/killed by one of these long vehicles.</p> <p><i>Vivienne Canter</i></p>	<p>Unfortunately the issues within The Vale were different to those being experienced in Kara Way and access needs to be maintained to the Cricklewood Timber</p> <p>We will contact Cricklewood Timber to raise this matter with them and ask that they address this matter as a matter of urgency. If the problem persists we will contact our local police liaison officer asking that they carry out enforcement.</p> <p><i>Dean Cronk (Service Director Highways)</i></p>

	Issue Raised	Response
48	<p>There is a rumour that the relatively new Health Centre on Cricklewood Lane (in the Britannia Business Centre) faces closure at the end of this financial year. When I moved into The Terraces in 2006, no Barnet practice would accept me as I lived the “wrong side” of either the railway line or Cricklewood Lane. I was relieved, therefore, when the Health Centre finally opened. Might I remind officers that there is a massive housing project about to start opposite Dollis Hill Lane on the Edgware Road and that this will be the nearest Barnet practice for these residents too. It would be extremely foolhardy to close a practice just at the time of increasing demand by new and existing residents</p> <p><i>Vivienne Canter</i></p>	<p>The current contract for primary care services at Cricklewood Health Centre naturally expires on 15th June 2015. At 16th June 2015, responsibility for the ongoing commissioning of walk-in services transfers to Barnet CCG whilst responsibility for the ongoing commissioning of registered list services will remain with NHS England.</p> <p>The future of the walk-in services at Cricklewood Health Centre beyond 15th June 2015 is the subject of an agenda item discussion to be led by Barnet CCG at the next OSC.</p> <p>Currently NHS England have not decided on the future of registered list services delivered from Cricklewood Health Centre after 15th June 2015 because the list size is very small and may not be independently financially viable.</p> <p>Please be assured that we will take account of local developments and any other relevant considerations and appropriately engage / consult should any decision be made to cease or significantly change the registered list service currently delivered from the site.</p> <p><i>Jonathan Weaver (NHS England London Area Team)</i></p>
49	<p>There is a marked difference in the improvements that have been made on the Brent side of Cricklewood Broadway to the shop fronts and flats above the shops, compared with those on the Barnet side of the road. The bushes in front of Gratton Terrace serve as a men’s toilet, as do the ones behind Campion Terrace. Can something be done to enhance these areas in order to discourage this sort of loutish behaviour?</p> <p><i>Vivienne Canter</i></p>	<p>Enforcement officers from Barnet are currently working on improvements with traders on the Barnet side of the Broadway. We will ask the local SNT to look at the anti-social behaviour occurring at Gratton Terrace. Unfortunately street cleaning staff do not have the enforcement powers to deal directly with these offenders.</p> <p><i>Dave Ward – Street Cleansing (Street Cleansing & Ancillary Services Manager)</i></p>
50	<p>How lovely to have a street market in Cricklewood Lane in front of B & Q but how’s about a French Market (as in Temple Fortune) or a high quality weekly food and produce market (as in Queen’s Park)? This might encourage the</p>	<p>We work closely with the market organiser who currently runs the Cricklewood Market. We have already previously discussed the possibility of extending the market offer in the future in this area to other market products, ie French Market. Currently the market is</p>

	Issue Raised	Response
	<p>right kind of clientele rather than the riff-raff who drink on the newly laid lawn area!</p> <p><i>Vivienne Canter</i></p>	<p>attempting to establish itself with both residents and traders and it is hoped it will build on this with further additional market types.</p> <p><i>Emma Phasey (Trading Standards & Licensing Manager)</i></p>
51	<p>Something must be done urgently to prevent multiple occupancy of the houses in The Terraces which are really not large enough to sustain this type of occupancy; nor our streets to accommodate any further traffic!</p> <p><i>Vivienne Canter</i></p>	<p>Enforcement officers from Barnet are currently working on improvements with traders on the Barnet side of the Broadway. We will ask the local SNT to look at the anti-social behaviour occurring at Gratton Terrace. Unfortunately street cleaning staff do not have the enforcement powers to deal directly with these offenders.</p> <p><i>Dave Ward – Street Cleansing (Street Cleansing & Ancillary Services Manager)</i></p>
52	<p><u>Issues outstanding from Residents' Forum held in January 2014, a year ago</u></p> <p>So many issues were raised at the meeting, that Neil Richardson suggested he do a walkabout with residents, in particular issues relating to damaged signage, bollards, road surfaces, potholes in the terraces and the very faded yellow box junction at the entrance to Kara Way. The walkabout took place with residents, Neil Richardson, Mark Cooper and Joshua Stanton. None of the issues raised during that walkabout have been dealt with and continue to affect residents who have continued to raise them with officers during the year.</p> <p><i>Jessica Howey</i></p>	<p>Due to recent changes in staff Jessica Howey has been asked to provide a list of outstanding issues in order that they can be addressed</p> <p><i>Dean Cronk (Service Director Highways)</i></p>

Contact: Kirstin Lambert, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2177, Email: f&gg.residentsforum@barnet.gov.uk

Future meeting dates:

Date	Venue
Wednesday, 25 March 2015	Avenue House, East End Road, Finchley, London N3 3QE